



UPON ARRIVAL

Parking Information

Group Travel Operations & Reservation Department Business Hours:

Open Daily: 8:30AM-5:30PM EST. 1-800-YOUTH-15 | www.UniversalOrlandoYouth.com

2021 GROUP PROCEDURES

• Buses and Motor Coaches:

- o School charter buses receive 15 complimentary minutes for drop-off/ pick-up
- o All day parking is available in designated areas for an additional fee
- o Daily parking fees: cars, vans and motorcycles are \$25.00* per vehicle; RV's and trailers are \$30.00* per vehicle. Parking fees are due at arrival.
 - Cars, vans, RV's, trailers & motorcycles should follow the signs to the parking garage toll plaza.
 - Theme Parks & Universal CityWalk Parking Garage Address: 6000 Universal Boulevard Orlando, FL. 32819

*Prices subject to change

Conduct and Security

- All Universal Orlando Resort guests are expected to conduct themselves in a mature and
 responsible manner during their visit. Any unsafe or disruptive behavior may result in
 dismissal from the park without a refund. Line jumping is expressly prohibited and may
 also result in dismissal from the park without a refund. Please discuss this with your
 group.
- Be aware that Universal Orlando staffs uniform and undercover security and will report any illegal activity directly to Orange County Sheriff's Department.
- Coolers are not permitted in our parks. No outside food or drinks may be brought in. All bags, backpacks, or packages are subject to inspection prior to entering our parks.
- All guests are subject to metal detectors upon arrival.
- COVID-19 and Universal Orlando cannot guarantee that you will not be exposed during your visit. By visiting Universal Orlando, you acknowledge and agree that you assume these inherent risks associated with attendance. When you enter Universal Orlando, you understand that you are subject to the Universal Orlando terms of service (including arbitration, class action waiver, assumption of risk, and infectious disease release of liability) located at https://www.universalorlando.com/web/en/us/terms-of-service/terms-of-use.

TICKET ORDER REQUIREMENTS

Rates and Chaperone ratios apply to groups of 15 or more youths. Rates are subject to change. Complimentary chaperone tickets are only based of the total number of *Paid Youth*; the number of *Paid Chaperones* do not count towards the complimentary ratio.

GROUP INFORMATION				
CHURCH NAME				
CONTACT NAME				
MAILING ADDRESS				
CITY				
STATE				
ZIP CODE				
CONTACT EMAIL				
CONTACT PHONE				

Ticket Type	Person	Quantity: Paid Chaperone	Amount
2-Park 1-Day Park-to- Park	\$103.00		

YOUTH PROGRAMS UNIVERSAL DINING CARD

Valid for one (1) Quick Service combo meal (one entree platter, one combo extra + one non-alcoholic beverage) at participating restaurants in Universal Studios Florida, Universal's Islands of Adventure, and Universal's Volcano Bay OR one (1) meal and one (1) soft drink beverage from a select menu at participating Universal CityWalk locations. The Youth Programs Universal Dining Card is a one-time use, is not reloadable and will not be replaced if lost, stolen or destroyed. Participating locations are subject to change without notice and venue operating hours may vary by location. Youth Programs Universal Dining Card pricing is subject to change without notice.

Youth Programs Universal Dining Card Rates Quantity Meals Per Card Amount \$17.50 + tax (\$18.64) each